



Consumer Focussed Feedback Question (September – December 2018)

Summary

During the September to December consumer focussed feedback question period there were 49 responses to the question “Is your advocate willing to help you” Of the 49 responses n=48 said yes with n=1 saying no as he would prefer to have been matched with a female Citizen Advocate.

The comments reflect a continued positive response to the advocacy work undertaken by MEDA’s individual and citizen advocates.

The results of this survey will go to MEDAs Committee of Management and Consumer Advisory Group for further discussion

“Is your advocate willing to help you?” Yes	“Is your advocate willing to help you?” Unsure	“Is your advocate willing to help you?” No	Comments
N = 48 98%		N=1 2%	“I like you” when asked “I know you can’t always be here” Relieved having advocate Yes you are Brought everyone together I am happy with you You are responsive Most appreciative So far willing Work together well Like you being here Would prefer match with female Appreciative of time Yeah good to have you there Good to have independence Yes although still worried

<p>“Is your advocate willing to help you?”</p> <p>Yes</p>	<p>“Is your advocate willing to help you?”</p> <p>Unsure</p>	<p>“Is your advocate willing to help you?”</p> <p>No</p>	<p>Comments Continued</p>
			<p>Thankyou</p> <p>Thankyou for supporting me, helping me, for sorting out my NDIS, helping me with letter, help at meeting, helping me with job problems, filling out police check, explaining NDIS</p> <p>Thankyou for everything</p> <p>You always help me</p> <p>More than helpful I am grateful</p> <p>Always there to listen to me</p> <p>Helped me to get a job</p> <p>Helped me with Nadrasca</p> <p>Yes always help me</p>