



## Consumer Focussed Feedback Question (March - June 2019)

### Summary

During the March to June 2019 consumer focussed feedback question period there were 41 responses to the question “Would you contact us if you had another problem?” Of the 41 responses 100%, n= 41 said yes and 1 said yes and unsure.

The comments reflect a continued positive response to the advocacy work undertaken by MEDA’s individual advocates.

The results of this survey will go to MEDAs Committee of Management and Consumer Advisory Group for further discussion

“Would you contact us if you had another problem?” <b>Yes</b>	“Would you contact us if you had another problem?” <b>Unsure</b>	“Would you contact us if you had another problem?” <b>No</b>	Comments
41	Yes and also unsure x 1	0	Definitely & yes definitely x 3 You answered my question “I like talking to you” “You have helped me” “Thankyou” x 2 “Yes absolutely” x 2 “Yes I would ask for help again” “Yes you helped with my NDIS” “You have helped me so much” “Want to hold onto you” “Understand things better” “You are great” “Awesome”